



25 March 2020

ATTY. KARLO ALEXEI B. NOGRALES

Chairperson and Cabinet Secretary

GEN. RICARDO R. VISAYA (RET.)

Administrator

NATIONAL IRRIGATION ADMINISTRATION (NIA)

National Government Center, EDSA,
Diliman, Quezon City

RE : TRANSMITTAL OF 2020 PERFORMANCE SCORECARD

Dear Sec. Nograles and Admin. Visaya,

This is to formally transmit the Charter Statement and Strategy Map (**Annex A**), and 2020 Performance Scorecard (**Annex B**) of NIA. The same is to be posted in NIA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.¹

The NIA proposed Performance Scorecard submitted through its letter dated 06 November 2019² was **MODIFIED** based on the discussions made during the technical panel meeting (TPM) held on 11 December 2019 and evaluation of other documents submitted through its letter dated 09 January 2020.³

Also attached is the *Prescribed Questionnaire (Annex C)* for NIA's Customer Satisfaction Survey starting 2020. NIA should strictly adhere to the standard guideline in the implementation of the annual customer satisfaction survey. Modification or alteration of the transmitted questionnaires is prohibited. However, GOCCs may add questions specific to their products and services as long as the survey instrument remains in accordance with the guidelines prescribed. Additional information on the conduct of the customer satisfaction survey can be found in the GCG website.

We take this opportunity to **REMIND** NIA that Item 5 of GCG Memorandum Circular No. 2017-02⁴ mandates GOCCs to submit Quarterly Monitoring Reports and upload the same in the GOCC's website within thirty (30) calendar days from the close of each quarter. NIA is requested to submit its revised Quarterly Targets based on the attached scorecard upon submission of the 1st Quarter Monitoring Report for 2020.

Finally, with the declared State of Public Health Emergency,⁵ and State of Calamity,⁶ throughout the Philippines due to COVID-19, and the issuance of the Memorandum from Executive Secretary dated 16 March 2020, as well as the public address by President Rodrigo R. Duterte, rest assured that the Governance Commission is evaluating the impact of the current situation on the accomplishment

¹ CODE OF CORPORATE GOVERNANCE FOR GOCCs, dated 28 November 2012.

² Officially received by the Governance Commission on 02 December 2019.

³ Officially received by the Governance Commission on 17 January 2020.

⁴ INTERIM PERFORMANCE EVALUATION SYSTEM (PES) FOR THE GOCC SECTOR, dated 30 June 2017.

⁵ Presidential Proclamation No. 922, s.2020.

⁶ Presidential Proclamation No. 929, s.2020.

of the GOCCs' targets under their respective 2020 Performance Scorecards. If necessary, the Governance Commission shall issue the corresponding memorandum at the proper time taking into consideration the current situation and factors involved. For the time being, all Circulars and Orders involving the Performance Evaluation System subsist.

FOR NIA'S COMPLIANCE.

Very truly yours,



SAMUEL G. DAGPIN, JR.
Chairman



MICHAEL P. CLORIBEL
Commissioner



MARITES C. DORAL
Commissioner



NATIONAL IRRIGATION ADMINISTRATION STRATEGY MAP

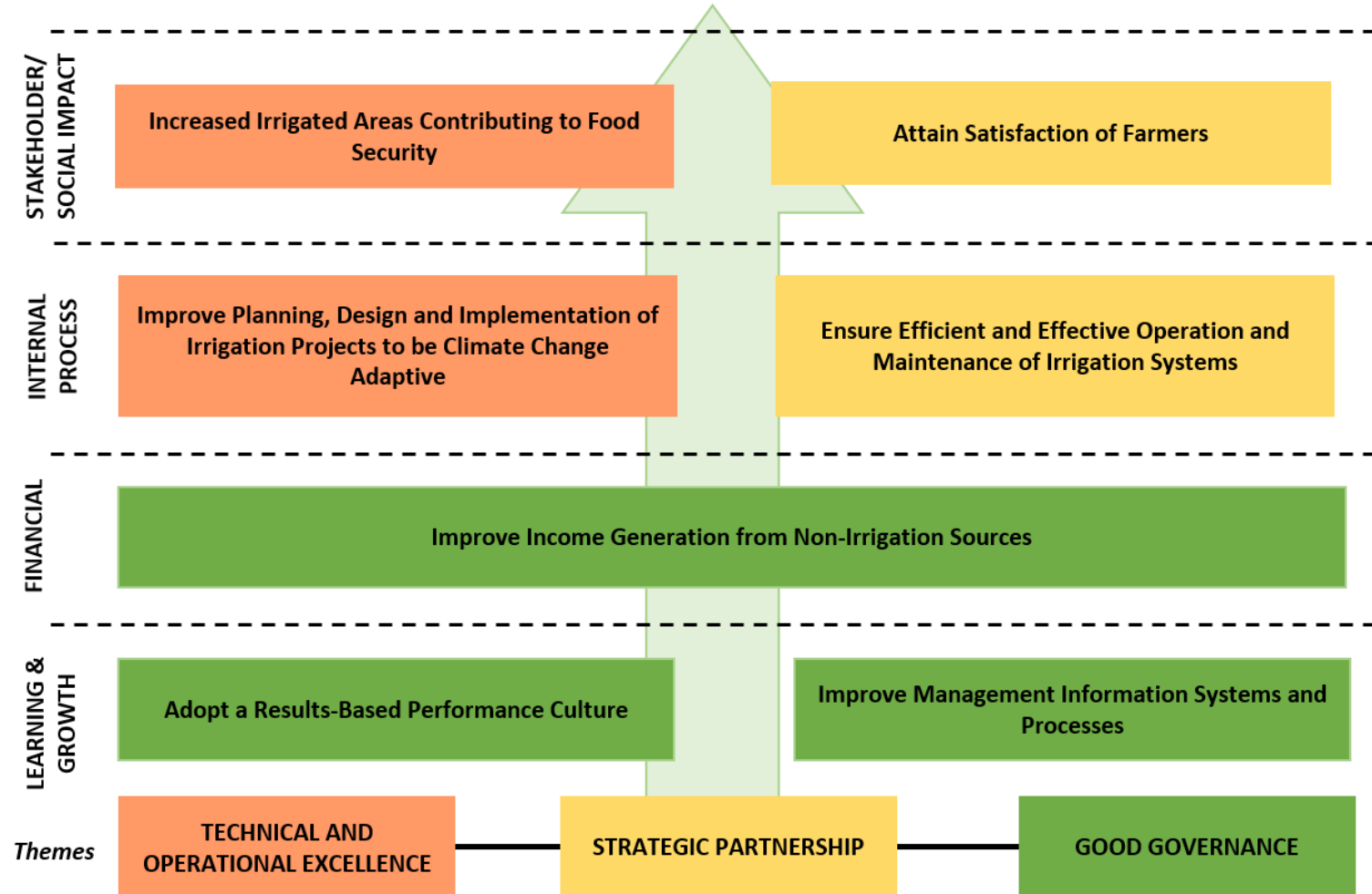
VISION: By 2022, NIA is a professional and efficient irrigation agency contributing to the inclusive growth of the country and in the improvement of the farmers' quality of life.

MISSION:

To plan, construct, operate and maintain irrigation systems consistent with integrated water resource management principles to improve agricultural productivity and increase farmers' income.

CORE VALUES:

Commitment
Integrity
Professionalism



NATIONAL IRRIGATION ADMINISTRATION

Component					Baseline		Target		
Objective / Measure	Formula	Wt.	Rating System	2017	2018	2019	2020		
SOCIAL IMPACT / STAKEHOLDERS	SO 1	Increased Irrigated Areas Contributing to Food Security							
	SM 1	Percentage of Irrigation Development	Service Area over NIA Potential irrigable area of 2.427 M ha	9%	Actual / Target	62.46%	63.92%	68.85%	72.19%
	SM 2	Cropping Intensity for NIS (%)							
		a. Reservoir systems	(Wet + Dry Irrigated Area) / Firmed Up Service Area	10%	Actual / Target	188%	195%	191%	193%
		b. Diversion systems		9%	Actual / Target	152%	158%	161%	167%
	c. Pump systems	8%		Actual / Target	152%	153%	162%	172%	
	SO 2	Attain Satisfaction of Farmers							
	SM 3	Percentage of Satisfied Customers:							
		a. NIS	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	2%	Actual / Target 0% = If less than 80%	94.33%	-	90%	90%
	b. CIS	2%		93.15%		-	90%	90%	
		<i>Subtotal</i>	40%						
SO 3	Improve Planning, Design and Implementation of Irrigation Projects to be Climate Change Adaptive								
SM 4	Areas generated and restored								
	a. Generated (ha)								

Component					Baseline		Target		
Objective / Measure	Formula	Wt.	Rating System	2017	2018	2019	2020		
	a.1. Current	Actual area	4%	Actual / Target	8,796	19,963	31,294	22,189	
	a.2. Carry-over	Actual area	4%	Actual / Target	10,527	15,312	56,239	59,295	
	b. Restored								
	b.1. Current	Actual area	2%	Actual / Target	9,538	13,020	5,442	17,282	
	b.2. Carry-over	Actual area	3%	Actual / Target	9,406	8,254	25,284	16,297	
INTERNAL PROCESS	Repair and rehabilitation of existing irrigation facilities								
	SM 5	a. Earth Canal (km)	Actual length	2%	Actual / Target	274.07	596.11	833.07	916.72
		b. Concrete Lined Canal (km)	Actual length	2%	Actual / Target	1,112.01	2,222.52	3,383.96	4,201.12
		c. No. of Canal Structures	Actual count	2%	Actual / Target	3,154.65	7,034	10,929	16,717
INTERNAL PROCESS	Area covered with coconet along irrigation facilities for slope protection								
	SM 6	a. Current	Actual area	2%	Actual / Target	290,231.25 sq.m.	384,022 sq.m.	147,565 sq. m.	123,917 sq. m.
		b. Carry-over		1%	Actual / Target	227,791.32 sq.m.	260,253 sq.m.	216,683 sq. m.	481,360 sq. m.
INTERNAL PROCESS	SO 4	Ensure Efficient and Effective Operation and Maintenance of Irrigation Systems							
	SM 7	Number of IAs with IMT Contracts (new contracts only)	No. of IAs	5%	Actual / Target	2,773	112	2,000	332
		<i>Subtotal</i>		27%					

Component					Baseline		Target		
Objective / Measure	Formula	Wt.	Rating System	2017	2018	2019	2020		
FINANCE	SO 5	Improve Income Generation from Non-Irrigation Sources							
	SM 8	Total Other Income	-	8%	Actual / Target	₱787,969,864	₱875,304,135	₱681,707,000	₱624,264,000
	SM 9	Budget Utilization							
		a. SARO							
		a.1. Current	Actual Obligation over Total SARO releases	3%	Actual / Target	92.5%	93.52%	100%	100%
		a.2. Prior Years		3%	Actual / Target	-	45.08%	100%	100%
		b. NCA Utilization							
		b.1. Current	Disbursement over NCA	2%	Actual / Target	86.2%	100%	100%	100%
	b.2. Prior Years	2%		Actual / Target	-	98.52%	100%	100%	
	SM 10	Accounts downloaded by NIA Central Office to the Regional Office within 3 days from the receipt of cash from BTr	Amount downloaded to the Regional Offices within 3 working days over total amount received by NIA Central Office	1%	Actual / Target	30%	-	100%	100%
Subtotal			19%						

Component					Baseline		Target		
Objective / Measure	Formula	Wt.	Rating System	2017	2018	2019	2020		
LEARNING AND GROWTH	SO 6	Adopt a Results-Based Performance Culture							
	SM 11	Percentage of Employees with Required Competencies	Milestone	4%	All or nothing	BAC-B approved Agency to Agency Procurement with DAP	442 position profiles	Establish Baseline	Establish Baseline (SG 19 and below)
	SO 7	Improve Management Information Systems and Processes							
	SM 12	Number of management information systems & processes automated	Actual Number	4%	Actual / Target	3 programs completed and implemented	Submission of documents to KEXIMBANK Implementation of Online Monitoring of the Feasibility Studies (FS) and Detailed Engineering (DE) Studies	Library Management Information System	Two (2) programs completed and implemented: a. Online Preparation of Annual Irrigation Program and Budget Proposal b. Contracts Monitoring Information System

Component				Baseline		Target		
Objective / Measure		Formula	Wt.	Rating System	2017	2018	2019	2020
SM 13	ISO 9001:2015 Certification	Milestone	6%	All or Nothing	Certification under ISO 9001:2008 of CO, UPRIS, 4A & Quezon IMO	Certification under ISO 9001:2015 of CO, UPRIS	<ul style="list-style-type: none"> • Re-certification of CO, UPRIS, 4A & Quezon IMO • Certification of all Regional Head Offices 	Pass Surveillance Audit of the Central Office, UPRIS, Region 4A, & Quezon IMO. Pass Surveillance Audit of all Regional Head Offices
	<i>Subtotal</i>		<i>14%</i>					
	TOTAL		100%					